







### Employees, Automation and Al Andreea Pleșea

COO, Druid Enterprise Chatbots



## **B**RUID

# **About Druid**



Great PeopleInside Conference

9-10 October 2019

Founded in 2018 by **Liviu Dragan**, Druid is the most successful startup in Romania in 2019.

Druid is an Al-powered, no-code, chatbot authoring platform that enables natural interactions between employees, customers, partners and enterprise systems, through omnichannel text and voice conversations.



Best Connector App UiPath



**Over 550.000 users** talking to Druid chatbots



Startup of the Year 2019 ANIS & CESA



Over 50 enterprise customers in just 6 months





### Processes automated through Druid chatbots

- Leave requests and approval
- Certificates
- Time & attendance
- Payslip
- Comp&Ben
- Career Planning & Training
- Onboarding & Virtual Buddy
- Frequently Asked Questions
- Info Updates





Deployed in MS Teams, Facebook Messenger and intranet for 8000 employees



Integrations with UiPath and HR system connector through REST API and SQL

Over 34.000 messages every month and over 600 conversation flows



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Deployed in MS Teams and company intranet landing page



Integrations with **SAP** and HR system connector through **REST API** and **SQL** 

Voice chatbot for remote users and blue-collar employees





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- Employment contract generation
- Onboarding & Virtual Buddy
- Certificates
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# **PRO**•TV



End to end automation to generate employment contracts



Integration with HR system through **SQL** 



Document processing engine to extract data from MS Excel files





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Deployed in MS Teams and company intranet landing page



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Integration with UiPath, MS Sharepoint and HR system through SQL Document processing engine to create complex MS Excel report



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#### **GROUPE SOCIETE GENERALE**



Deployed in Mobile App and company intranet landing page



Integration with HR system through **SQL** 

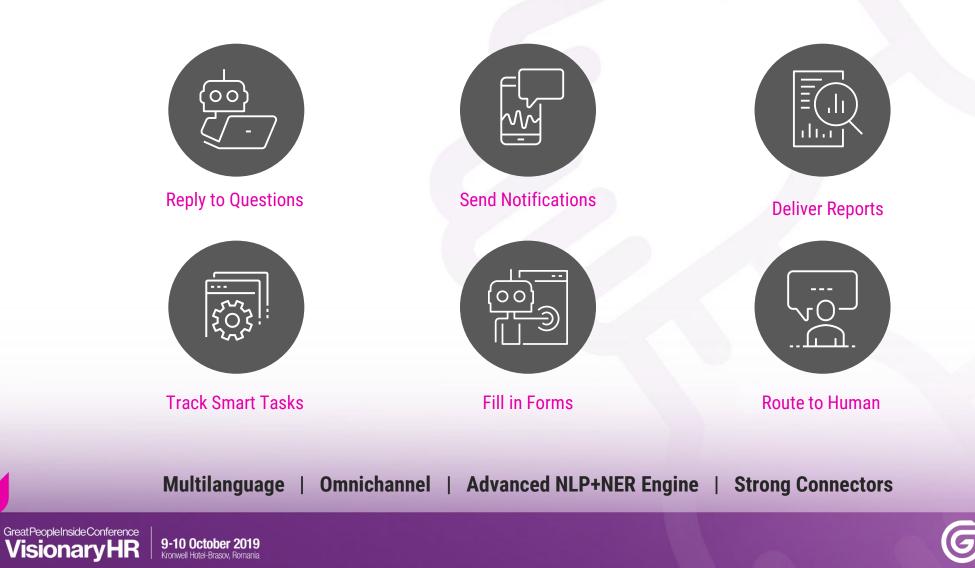


Intelligent OCR for Romanian Identity Cards





## what our chatbots can do



GREAT PEOPLE INSIDE brand event



## Druid is here to help

Extract and update enterprise data instantly 24/7

Access enterprise systems without human intervention Receive **accurate information** based on internal procedures

Automate internal and external processes and eliminate user error



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## THANK YOU!

Get in touch at www.druidai.com





