



GreatPeopleInsideConference
VisionaryHR

9-10 October 2019
Kronwell Hotel-Brasov, Romania



**GREAT
PEOPLE
INSIDE®**

brand event

Connect, ask and inspire

Joep P.M. Vercauteren

CEO Aon Dutch Caribbean

Connect, ask and inspire

How can YOU build a culture in your future organization not knowing something or having to ask **A QUESTION** is considered **A STARTING POINT** for professional development rather than a shortcoming?

Connect, ask and inspire

- The greatness of questions
- The greatness of a conversation
- The greatness of sharing thoughts, impressions and learnings

Connect, ask and inspire

- Avoid assumptions
- Listen actively
- The other can be right
- Smile and you will receive a smile

Connect, ask and inspire

- **Be open minded**
 - Open yourself to someone's point of view
 - Withhold interim judgement
- **Create a connection**
 - Use eye contact to show interest
 - Use verbal and non-verbal behaviors

Connect, ask and inspire

- **Seek to discover**
 - Use questions to expand and explore
 - Use silence to allow the other to think and speak
- **Verify and understand**
 - Paraphrase to show understanding
 - Demonstrate sincere consideration for what you hear

Connect, ask and inspire

Why should you be doing this:

- To embrace the employee experience
- To understand how the company will and should succeed
- To be ready for the new workforce
- To make HR the soul of the company

Connect, ask and inspire

**Lead by example and be the Q(uestion) generation who
builds this culture into your organization**

LET'S CONNECT

LET'S ASK

LET'S INSPIRE

THANK YOU !



GreatPeopleInsideConference
VisionaryHR

9-10 October 2019
Kronwell Hotel-Brasov, Romania

